

2019

ANNUAL REPORT

SOUTH JORDAN CITY
FIRE DEPARTMENT



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SOUTH JORDAN CITY FIRE DEPARTMENT



2019 MESSAGE FROM THE CHIEF



Thank you for taking the time to review our annual report for the South Jordan Fire Department. We have attempted to provide a snapshot of the great work the men and women in the Fire Department are doing to provide the best service possible to our community.

It has been my pleasure to serve as the Fire Chief of the South Jordan Fire Department since January 2019. A large part of my efforts over the last year have been focused on the significant growth that is happening in our community, and adjusting our department operations to provide the best possible service to our residents. We have undertaken many improvement projects over the last year, and we will continue to do so for many years to come. The South Jordan Fire Department provides a variety of professional services beyond just responding to fires in our community. We are often asked “Why does the Fire Department respond to vehicle accidents?” The answer is, that we are the ones charged with responding to all emergencies within the City that involve life safety, property conservation, and incident stabilization. The reality is, Fire Departments have become full service Emergency Services Departments within their respective communities.

The South Jordan Fire Department provides many professional services, which require very high levels of training and expertise. These services include: Firefighting; Advanced Life Support level Emergency Medical Response and ambulance transportation; Heavy Rescue response, which includes, vehicle extrication, technical rope rescue, confined space rescue, ice rescue, water

rescue, and trench rescue; as well as Hazardous Materials response. Not only do we respond to many emergent and non-emergent calls for service, but we also take an active role in preventing and preparing for emergencies, through our public education programs, life safety business inspection program, fire hydrant inspections, disaster preparedness programs, and many ongoing professional development and training programs.

We remain committed to providing excellent customer service to the residents of South Jordan and we will continue to stay at the forefront of our ever-changing industry. We will continue to grow and adapt to the needs of our growing community, as we seek to stay in front of the anticipated needs of our City. I hope that you find this report informative. Please don't hesitate to reach out to us if you have questions or if we can be of service to you.

Thank you,

Chris Dawson, Fire Chief
South Jordan Fire Department

SOUTH JORDAN CITY FIRE DEPARTMENT

As an all hazards emergency response agency, the South Jordan Fire Department prides itself on providing exceptional service to the community. Our professional firefighters and paramedics operate out of three strategically located fire stations across the city, with a fourth station under construction. South Jordan Firefighters respond to a variety of incidents including fire suppression, emergency medical response and transport, hazardous materials response, technical rescue, fire prevention and community education.

Our Operations Division consists of one Deputy Chief and three Battalion Chiefs who are responsible for the daily oversight of 60 sworn members serving a population of approximately 75,000 within 22 square miles. South Jordan City is located in the rapidly growing southwest corner of the Salt Lake Valley.

Each day the South Jordan Fire Department staffs the following resources:

- 1 – Operations Battalion Chief
- 3 - Advanced Life Support Ambulances
- 1 - Ladder Truck
- 2 - Engine Companies
- 1 - Heavy Rescue
- 1 - Type 6 Wildland Engine





STATION 61
10758 SOUTH REDWOOD ROAD



STATION 62
4022 W. SOUTH JORDAN PARKWAY



STATION 63
10451 SOUTH 1055 WEST

SOUTH JORDAN CITY FIRE DEPARTMENT

FIRE DEPARTMENT ADMINISTRATION

FIRE DEPARTMENT COMMAND STAFF



CHRIS DAWSON
FIRE CHIEF



RYAN LESSNER
DEPUTY CHIEF



MICHAEL RICHARDS
BATTALION CHIEF



RYAN RAY
BATTALION CHIEF



CLAYTON MILLER
BATTALION CHIEF



MICHAEL BETTRIDGE
TRAINING CAPTAIN



ALEC EVANS
LOGISTICS COORDINATOR

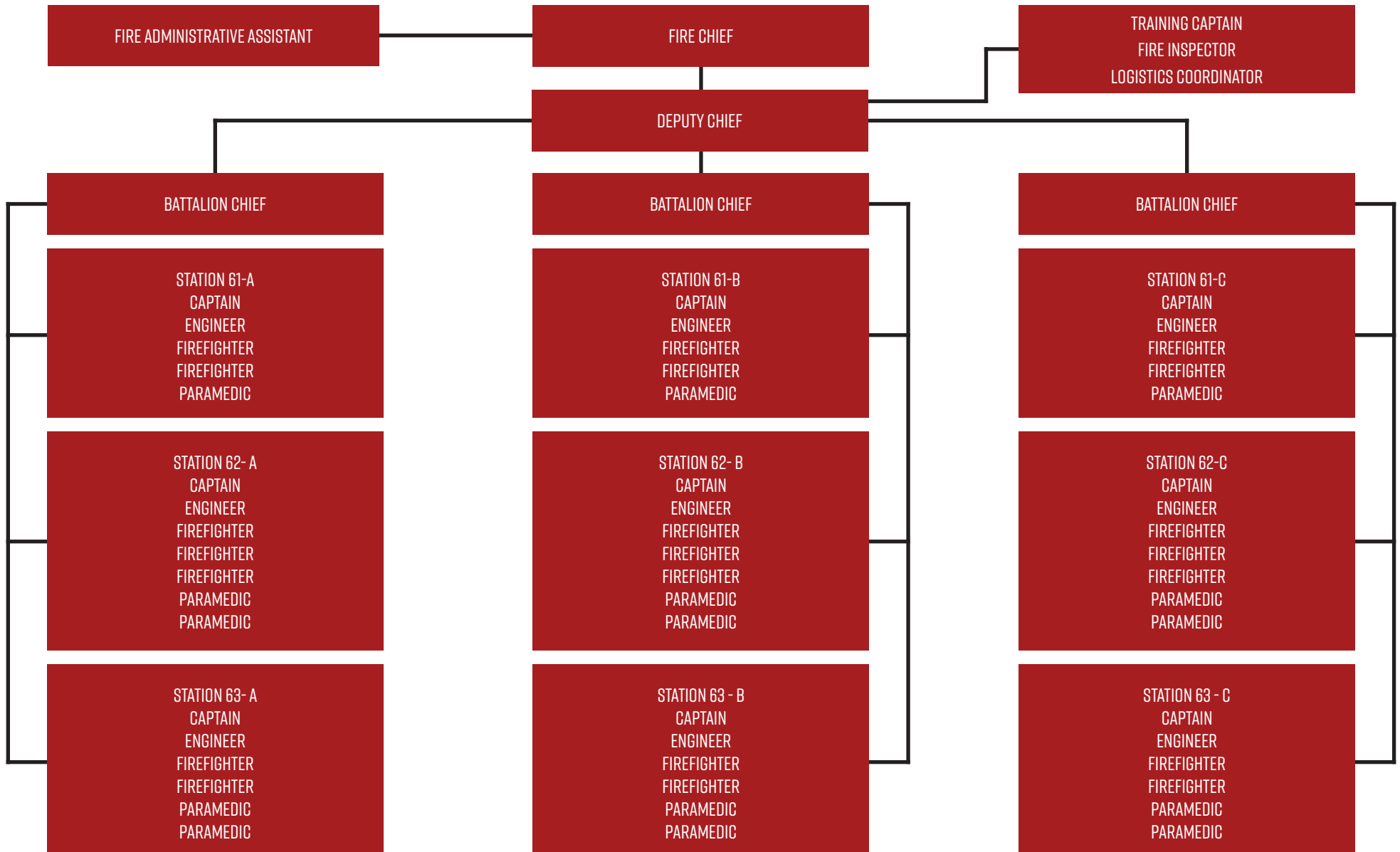


RUSS AVERY
FIRE INSPECTOR



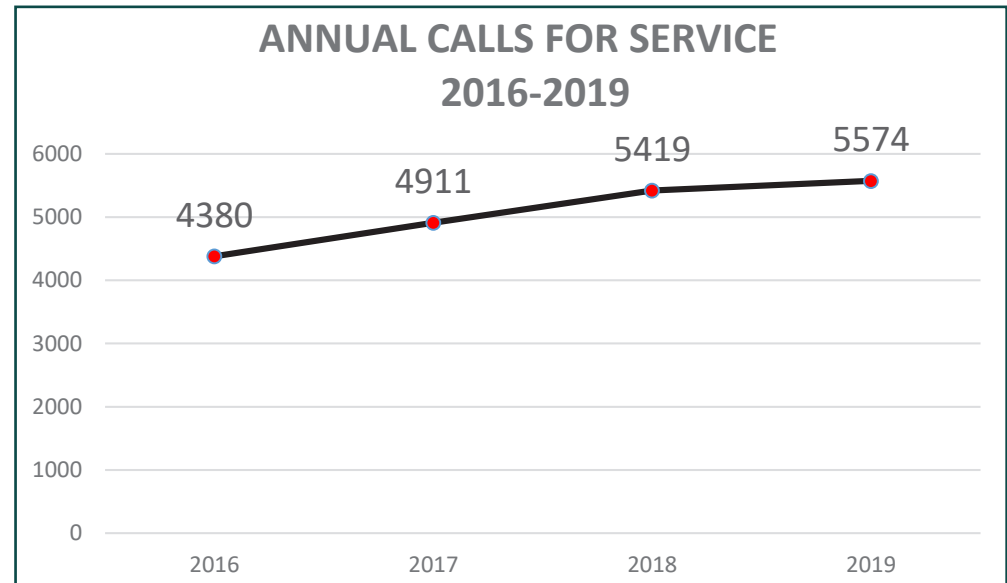
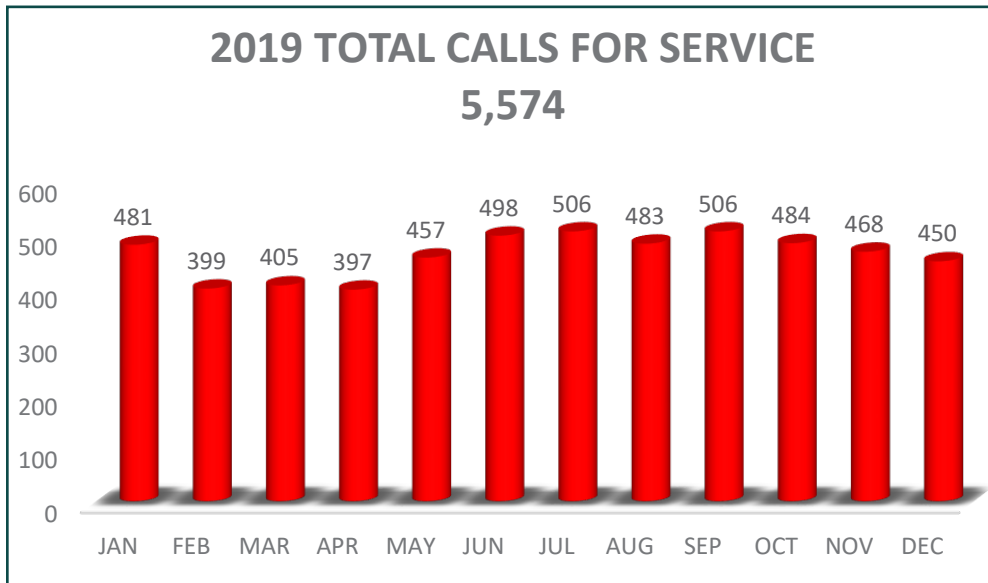
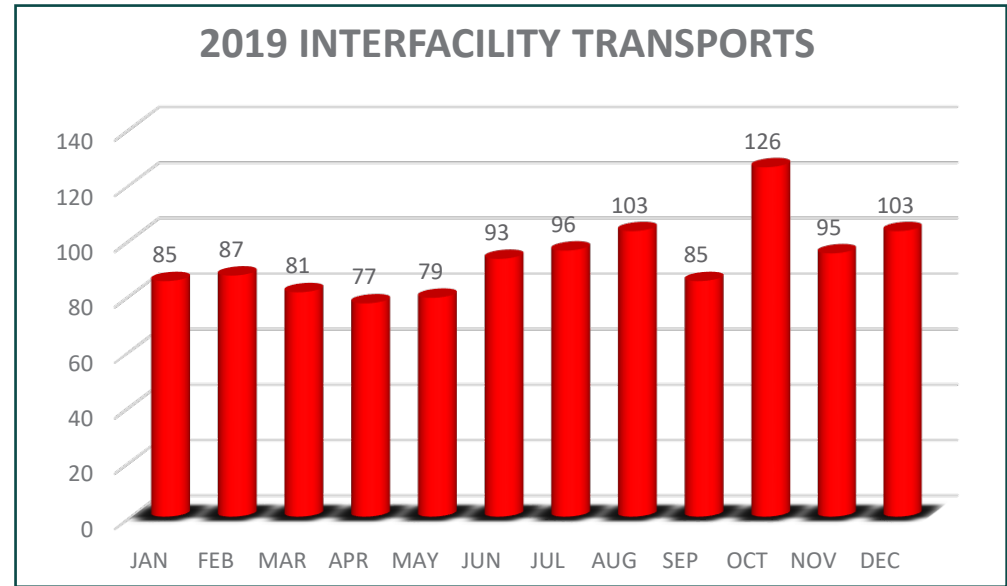
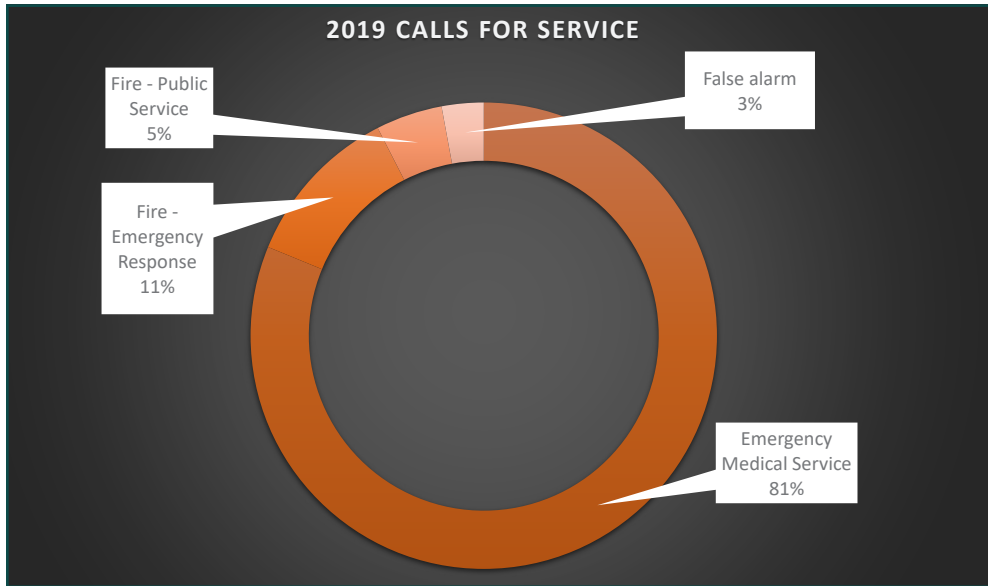
LAURA EARLEY
FIRE ADMINISTRATIVE ASSISTANT

ORGANIZATIONAL STRUCTURE



SOUTH JORDAN CITY FIRE DEPARTMENT

RESPONSE DATA





SOUTH JORDAN CITY FIRE DEPARTMENT

FIRE DEPARTMENT OPERATIONS

The Annual Report provides an opportunity to communicate growth and development of our fire department along with the services we provide to the citizens of South Jordan. Our accomplishments over the past year were made possible through the combined effort and hard work of our South Jordan Firefighters, fire department staff and support from our City Administration.

SOME OF OUR MAJOR ACCOMPLISHMENTS FOR 2019 INCLUDE:

- Chief Dawson took the position of Fire Chief in January 2019.
- Deputy Chief Lessner started with the department in March 2019.
- South Jordan Fire Department Battalion Chiefs were transitioned in July to oversee their respective platoons, working the same 48/96 schedule as their firefighters.
- Restructured our organization to create a new Administrative Division Chief position, along with a new Training Captain position, and a Logistics Coordinator position.
- Completed an RFP and awarded the contract for a new ambulance billing service.
- Welcomed five new firefighters to the South Jordan Fire Department.
- Completed a comprehensive safety audit of the three fire stations and made significant capital investments to create a safer work environment for our personnel.
- Implemented a Health and Wellness committee along with a Standards and Steering committee to assist with providing input and direction from department members.
- Completed Captain and Engineer promotional processes which resulted in the promotion of three Captains and three Engineers.
- Completed a Battalion Chief's promotional process to promote one operations BC.
- Implemented a revised annual evaluation program and completed 360 evaluations for Company Officers as part of our professional development program.
- Invested in new narcotic control storage devices for all front line apparatus.



2019 EMPLOYEE RECOGNITION



RETIREMENTS

ANDREW BUTLER - 20 YEARS OF SERVICE
JEREMY ALLEN - 20 YEARS OF SERVICE
ALTON GILES - 20 YEARS OF SERVICE



PROMOTIONS

CAPTAIN JARED VELEZ
CAPTAIN MICHAEL BETTRIDGE
CAPTAIN DAVID NELSEN
ENGINEER CHRIS RICHARDS
ENGINEER AUSTIN REKOUTIS
ENGINEER BRANDON SCHROEDER



NEW HIRES

RYAN LESSNER
BEN JEFFS
STEPHEN STENQUIST
KENDELL IVERSON
NATE NEVAREZ

SOUTH JORDAN CITY FIRE DEPARTMENT

SOUTH JORDAN FIRE STATION 64

In the fall of 2018, Babcock Design was selected to perform the architectural design of Fire Station 64 with the adjoining City administration building and police substation. Over the first six months of 2019, the focus for the architectural firm and South Jordan's project team was devoted to the completion of the design and programming phase of this distinguished project. Babcock and South Jordan's project team collectively dedicated countless hours to ensure the site layout and the building, with all of its spaces, working components and unique attributes would assuredly meet the needs of South Jordan's citizens and employees today and well into the future.

The plans for the project were completed in June, and on July 15, 2019 South Jordan City officially broke ground. By the end of 2019, Fire Station 64 began to take shape with select concrete slabs poured, a framework of steel columns erected and rising courses of masonry block defining the apparatus bays. We look forward to the progress of this project through 2020.



SOUTH JORDAN FIRE STATION 64



SOUTH JORDAN CITY FIRE DEPARTMENT

TRAINING & CONTINUING EDUCATION

Based on the needs of our growing department, South Jordan Fire Department created a new Training Captain position in 2019. The need for a full time training officer was identified and with the support of our City Administration, Chief Dawson was able to expand our Administration Division. This year training consisted of a number of training opportunities for our firefighters. Our training division is working closely with the Salt Lake Valley Training Alliance to facilitate valley-wide training exercises throughout the year. Our firefighters had the opportunity to participate in hands-on training opportunities in several acquired structures to train on techniques such as basement fire attack, search and rescue drills and live fire training exercises. The training division was also instrumental in coordinating vehicle extrication and stabilization training for all three platoons.

South Jordan has several bodies of water that provide access to fishing and recreation. These lakes and ponds, while beautiful, are also challenging target hazards. SJFD worked closely with the Daybreak Community to provide an opportunity for our firefighters to access the Daybreak Lake for our annual Ice Rescue Technician Level Training.

This year the South Jordan Fire Department also revised our driver development training program. The South Jordan Fire Department's Driver Development Program includes the Advanced Driver Operator Pumper Task Book and the Advanced Driver Operator Aerial Task Book. These task book programs require aspiring engineers to demonstrate the competency required to drive and operate fire apparatus safely and with proficiency, beyond the state certification. The program tests a candidate's ability to drive, work a pump at fire incidents, and operate a 105-foot aerial ladder over a series of multiple skills with varying degrees of difficulty. The South Jordan Fire Department takes the responsibility of driving and operating all of our emergency response apparatus seriously, and we are proud to report that eight candidates successfully completed our driver development programs in 2019. These driver development programs provide the critical reinforcement required to prepare our employees for current and future operations as our demand for qualified drivers increases.

In addition to the ongoing driver development programs, the department designed and established an emergency vehicle operations course in 2019. The course tests our employees' ability to safely maneuver emergency response apparatus through a series of obstacles. All South Jordan firefighters are required to demonstrate proficiency in driving the course twice per year.



TRAINING & CONTINUING EDUCATION

SOUTH JORDAN FIRE DEPARTMENT

2019 TRAINING HOURS

6,027 HOURS

1,021 HOURS	1	FIRE TRAINING
2,235 HOURS	2	MEDICAL TRAINING
874 HOURS	3	DRIVER TRAINING
325 HOURS	4	NEW FIREFIGHTER TRAINING
480 HOURS	5	NEW PARAMEDIC TRAINING
514 HOURS	6	WILDLAND TRAINING
578 HOURS	7	SPECIALTY TRAINING



SOUTH JORDAN CITY FIRE DEPARTMENT

EMERGENCY MEDICAL SERVICES

- The Fire Department continues to be active in helping the citizens of South Jordan be prepared for emergencies. In 2019 the Fire Department taught 40 CPR courses, 20 Healthcare Provider Basic Life Support courses, 9 First Aid courses, 13 CPR/First Aid combination courses, with 592 students taught. The department continued teaching the Tactical Emergency Casualty Care (TECC) classes to members of the Jordan School District.
- South Jordan Fire Department took an active role in preparing its employees to respond to active shooter incidents. Together with the Salt Lake Community College (SLCC) and surrounding agencies, the Fire Department participated in two large-scale simulated active shooter drills at multiple SLCC campuses within the Salt Lake Valley.
- In 2019, the Fire Department responded to 324 patients that exhibited symptoms of heart problems. Of those patients, 10 were experiencing a STEMI (ST elevation myocardial infarction), and an additional seven were experiencing a non-STEMI heart attack. Because of the Fire Department's ability to provide advanced life support within the community, these patients received immediate life saving care. The South Jordan Fire Department's commitment to providing exceptional care was recognized by the American Heart Association with the Silver Mission Lifeline award.



American
Heart
Association.



PROFESSIONAL DEVELOPMENT

SOUTH JORDAN FIRE DEPARTMENT DEVELOPMENT PROGRAMS

The South Jordan Fire Department recognizes the most important resource in any organization is its employees, and as such, we are committed to developing our employees at all levels of the organization. The Leadership Development and Driver Development Programs are essential to our organization's current operations as well as our succession planning for the future. We believe in developing strong leaders to maintain the health and viability of our Department for now and for the future.

SALT LAKE VALLEY FIRE OFFICER DEVELOPMENT

Six South Jordan firefighters who aspire to become fire officers, attended the second annual Salt Lake Valley Fire Officer Development Academy in May 2019. Fire service leaders from all over northern Utah came together to present topics ranging from disciplinary action processes and principles of leadership, to proper fireground tactics. The intent of the academy is to inspire and educate the next generation of fire service leaders. The South Jordan Fire Department is proud to be a charter member and ongoing contributor to this invaluable program.

LEADERSHIP DEVELOPMENT

The South Jordan Fire Department's Leadership Development Program was specifically designed for those who aspire to become promoted fire officers in the South Jordan Fire Department. It provides our future leaders a unique opportunity to develop their skills and abilities in fire service leadership and increases their capacity to lead fire crews in day-to-day operations as well as managing emergency incidents. The Leadership Development Program gives aspiring leaders the opportunity to learn more about the administrative duties of a supervisor, then apply their knowledge and education in the field, filling the role of Officer in Charge (OIC).

The program consists of a variety of skills, objectives, and evaluation processes, designed to provide the participant with the opportunity to learn specific job-related tasks and develop personal attributes, which are desired in a fire service leader, such as the way a leader behaves, thinks, and acts under pressure. This is all completed under the direction of an experienced fire officer who mentors them through the program.

The South Jordan Fire Department is proud to report that three Leadership Development candidates successfully completed the program in 2019. Additional candidates started the program with expected completion in 2020.



SOUTH JORDAN CITY FIRE DEPARTMENT

The South Jordan Fire Department has been actively seeking ways to make its fleet of vehicles and fire apparatus more efficient and cost effective for our City. The administration continually evaluates the needs of the community and the department, new technologies, and changing aspects of the fire service, to determine ways in which our fleet operations can be streamlined, while maintaining or improving service levels to our residents.

In 2019 the Fire Department was able to save more than \$60,000 in the fleet budget by remounting a 2008 ambulance box on a new 2019 four-wheel drive chassis. The box was thoroughly refurbished inside and out, and placed on a chassis that will be safer for winter transport and provides a much smoother ride for our patients and our caregivers. Cost efficiencies were realized by reusing those components of the original ambulance box and placing them on a new Dodge chassis.

The Fire Department administration has been actively working with our Engineers and Paramedics to determine the best designs, which also meet our needs for fire department vehicles. We expect to see further significant savings in our fleet budget in 2020 through changes in design and manufacturers, and by thoroughly assessing the needs of the department and the community. Having a cost effective and efficient fleet is a priority for South Jordan.

FLEET AND APPARATUS



FIRE PREVENTION

The South Jordan Fire Department is committed to community outreach within the City. South Jordan Firefighters are involved in a range of public education events throughout the year. Some of our programs include fire station tours, fire extinguisher training, reading at elementary schools, and visits during breakfast at South Jordan Senior Center.

During Fire Prevention month in 2019, South Jordan firefighters contacted over 1000 students across nine elementary schools to share our fire prevention information.





SOUTH JORDAN FIRE DEPARTMENT • 10655 SOUTH REDWOOD ROAD • SOUTH JORDAN • 84095