



## **BUDGET BILLING PLAN NOW AVAILABLE!**

### **What is budget billing?**

- Budget billing allows customers who have twelve months of billing history at their current address to pay the same amount each month.
- The monthly amount is calculated by adding the prior twelve months charges and dividing by 12.
- Your first Budget Billing amount will show on your bill due the next billing period after signing up.
- In July of each year, the budget billing plan amount will be recalculated to reflect the past 12 months of actual water usage.
- Your monthly statement will continue to show your actual utility charges, but you will pay the budget billing amount each month.
- It is recommend that you combine budget billing with auto pay.

### **Frequently Asked Questions**

- *Can I sign up if I have a past due balance?* - No, your account must be current to enroll.
- *I just moved into my new residence. Can I still participate in the Budget Billing plan?* - No, we need 12 months of billing history at that address.
- *What happens to my Budget Billing plan if I move?* - Upon termination of your account, any balance owing will be due and any credit will be refunded.
- *Can I withdraw from the Budget Billing plan?* - Yes, you may withdraw at any time. Please contact us at [billing@sjc.utah.gov](mailto:billing@sjc.utah.gov) or (801) 446-HELP. Keep in mind any balance owing on the account will be due by the date indicated on the last billing statement.
- *Can I sign up at any time?* – Yes, however; all accounts are recalculated during the Month of July each year no matter the month that you enrolled in our budget billing program.

### **How do I sign up?**

- Read the “terms and conditions.”
- Fill out the form on our website at [sjc.utah.gov](http://sjc.utah.gov)
- We will provide you with your actual budget-billing monthly payment amount at sign up once your account has been calculated and added to the Budget Billing Program.